

NEW – U.S. Arbitration Policy Updates

BUY AT ADESA & BUY WITH CONFIDENCE.

At ADESA, we make sourcing used inventory easy, fast and reliable.
That's why we're pleased to announce industry-leading, **updated U.S. arbitration policies.**

The following updates are effective June 21, 2021:



TIME TO REVIEW PURCHASES AND INITIATE ARBITRATIONS

Buyers who bid on and purchase vehicles online through ADESA's digital sales platforms now have a review period of 2 days after vehicle delivery (up to a maximum of 14 days from the purchase date) to initiate an arbitration claim. This includes purchases from ADESA Simulcast/Simulcast+ sales, ADESA DealerBlock and Off-Lease Exclusive inventory.



SIMPLIFIED CLAIM THRESHOLD

Any covered item with a repair cost of \$600 or more can be claimed for arbitration.



MORE COVERED ITEMS

Covered categories for arbitrations (minimum repair cost of \$600) for all vehicles sold in-lane and online under a green light on ADESA Simulcast/Simulcast+ or under the Enhanced Category on ADESA DealerBlock/Off-Lease Exclusive now include:

- Visible interior or exterior damage, including missing equipment
- Undisclosed previous paint or bodywork on three or more adjacent panels, excluding bumpers
- Tire tread depth - measurement discrepancy must be 2/32nds or greater resulting in tread depth of 4/32nds or below

QUESTIONS? Contact ADESA Support at 888-526-7326 for more information.

